FROM: RUHS-BEHAVIORAL HEALTH:

SUBJECT: RIVERSIDE UNIVERSITY HEALTH SYSTEM - BEHAVIORAL HEALTH: Approve the Eleventh Amendment to the Agreement with Netsmart Technologies, Inc. to Provide FY 2017/18 Maintenance and Support Services and Additional User Licenses for the Behavioral Health Information System; Districts: All; [$1,532,835 from 27% Federal, 73% State]

RECOMMENDED MOTION: That the Board of Supervisors:
1. Approve and authorize the Chairman of the Board to execute the Eleventh Amendment to the Agreement with Netsmart Technologies, Inc. (Netsmart) to provide maintenance and support services and additional user licenses for the Behavioral Health Information System (BHIS) in the amount of $1,532,825 for the term July 1, 2017 through June 30, 2018; and
2. Authorize the Purchasing Agent, in accordance with Ordinance No. 459, based on the availability of funding and as approved by County Counsel to sign amendments that do not change the substantive terms of the Agreement and sign amendments to the compensation provisions that do not exceed 10% through June 30, 2018.

ACTION:

Steve Steinberg 5/26/2017

MINUTES OF THE BOARD OF SUPERVISORS
C.E.O. RECOMMENDATION: APPROVE

BACKGROUND:

**Summary**
On March 16, 2010 (3.46), August 31, 2010 (3.61) June 17, 2014 (3-14) and May 3, 2016 (3-17), the Board approved the agreement and subsequent amendments with Netsmart to provide, implement and support the BHIS through June 30, 2017.

Amendment #11 provides provisions for maintenance and support services for FY17/18, authorizes the purchase of additional user licenses and extends the term of the agreement to June 30, 2018, for a contract maximum of $1,532,825.

**Impact on Residents and Businesses**
The BHIS is a component of the department’s system of care aimed at improving the health and safety of consumers and the community. The National Institutes of Health have concluded that electronic health records result in improved quality and patient care, more efficient tracking of patients and costs, and better documentation and improved audit capabilities. The agreement with Netsmart enables the department to be in compliance with State and Federal laws requiring health care providers to use an electronic health records system. The BHIS meets the State requirements for billing Short-Doyle Medi-Cal, ensuring revenue to fund the County’s behavioral health care services.

**Contract History and Price Reasonableness**
On April 21, 2009, the department in conjunction with County Purchasing issued RFP #MHARC-050. The evaluation committee selected Netsmart as the most responsive/responsible bidder. On May 1, 2017 (PR2017-05500), the Technology Standards and Oversight Committee approved the Eleventh amendment to the agreement with Netsmart.