



**REGULAR MEETING OF THE GOVERNING BOARD  
OF THE  
INLAND EMPIRE HEALTH PLAN and IEHP HEALTH ACCESS**

**September 11, 2017 9:00 AM**

Board Report #270

**Riverside County Administrative Center  
4080 Lemon Street  
Board Chambers, First Floor  
Riverside, CA 92501**

If disability-related accommodations are needed to participate in this meeting, please contact Annette Taylor, Secretary to the IEHP Governing Board at (909) 296-3584 during regular business hours of IEHP (M-F 8:00 a.m. – 5:00 p.m.)

**PUBLIC COMMENT AT INLAND EMPIRE HEALTH PLAN GOVERNING BOARD MEETINGS:**

The meeting of the Inland Empire Health Plan Governing Board is open to the public. A member of the public may address the Board on any item on the agenda and on any matter that is within the Board's jurisdiction. Requests to address the Board must be submitted in person to the Secretary of the Governing Board prior to the start of the meeting and indicate any contributions in excess of \$250.00 made by them or their organization in the past twelve (12) months to any IEHP Governing Board member as well as the name of the Governing Board member who received contribution. The Board may limit the public input on any item, based on the number of people requesting to speak and the business of the Board.

All public record documents for matters on the open session of this agenda can be viewed at the meeting location listed above, IEHP main offices at 10801 6<sup>th</sup> Street, Suite 120, Rancho Cucamonga, CA 91730 and online at <http://www.iehp.org>.

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**AGENDA**

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- I. Call to Order
  - II. Agenda Changes (Board Secretary)
  - III. COMMENTS FROM THE PUBLIC ON MATTERS ON THE AGENDA
  - IV. Conflict of Interest Disclosure:
  - V. Adopt and Approve the Meeting Minutes from the August 14, 2017 Regular Meeting of the Governing Board of the Inland Empire Health Plan and IEHP Health Access
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- VI. IEHP
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**CONSENT AGENDA**

ADMINISTRATION (Bradley P. Gilbert, M.D.)

- 1. Approve the Legal Services Agreement with LIBERT CASSIDY WHITTMORE, PC

AGENDA

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INFORMATION TECHNOLOGY DEPARTMENT (Michael Deering)

2. Approve the Professional Services Agreement with Electronic Management Systems, Inc.
3. Ratify and Approve the First Amendment to the Prospective Payment Systems Product Schedule with Optuminsight, Inc.
4. Approve the Fourth Amendment to the Master Services Agreement with Inovalon, Inc.

MEDICAL SERVICES DEPARTMENT (Jennifer N. Sayles, M.D., MPH)

5. 2017 Quality Management (QM) Annual Evaluation
6. 2017 Quality Management (QM) Program Description Review
7. Approve the Professional Services Agreement with FTI Consulting, Inc.

OPERATIONS DEPARTMENT (Rohan Reid)

8. Ratify and Approve the Fourth Amendment to the Lease Agreement with Collection Technology Incorporated

PROVIDER NETWORK DEPARTMENT (Kurt Hubler)

9. Approve the Twentieth Amendment to the Capitated IPA Agreement with AlphaCare Medical Group, Inc
10. Ratify and Approve the Twenty-First Amendment to the Hospital Capitated Agreement with Arrowhead Regional Medical Center
11. Ratify and Approve the Third Amendment to the Health Plan-Provider Agreement with Bear Valley Community Healthcare District
12. Ratify and Approve The Fifth Amendment to the Hospital Per Diem Agreement for Behavioral Health Services with Canyon Ridge Hospital, Inc.
13. Ratify and Approve the Sixth Amendment to the Hospital Per Diem Agreement for Behavioral Health Services with Canyon Ridge Hospital, Inc.
14. Ratify and Approve the Seventeenth Amendment to the Participating Provider Agreement with CEP America California
15. Ratify and Approve the Fourth Amendment to the Hospital Capitated Agreement with Desert Valley Hospital
16. Ratify and Approve the First Amendment to the Capitated Provider Agreement with Dignity Health Medical Foundation, dba Dignity Health Physician Network-Inland Empire, A Service of Dignity Health Medical Foundation
17. Ratify and Approve the Seventh Amendment to the Health Plan-Provider Agreement with San Bernardino Mountains Community Hospital District
18. Ratify and Approve the Seventeenth Amendment to the Capitated IPA Agreement with LaSalle Medical Associates

AGENDA

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19. Approval of the Following Evergreen Contracts:
  - 1) Ancillary Provider Agreement with Care Connexus Inc.
  - 2) Ancillary Provider Agreement with Casa Colina Comprehensive Outpatient Rehab Services Inc
  - 3) Ancillary Provider Agreement with Casa Colina Hospital for Rehabilitative Medicine Inc.
  - 4) Ancillary Provider Agreement with Catleya Health Services Inc
  - 5) Ancillary Provider Agreement with Faith Care Hospice Inc
  - 6) Ancillary Provider Agreement with Gene Care Inc.
  - 7) Ancillary Provider Agreement with Health Guard Inland LLC
  - 8) Ancillary Provider Agreement with Inland Empire Adult Day Health Care Center Inc
  - 9) Ancillary Provider Agreement with Inland Grace Adult Day Health Care Center
  - 10) Ancillary Provider Agreement with Inland Home Health Providers Inc Center
  - 11) Ancillary Provider Agreement with Joerns LLC Center.
  - 12) Ancillary Provider Agreement with Orchid Court Inc.
  - 13) Ancillary Provider Agreement with Puissance International Corporation.
  - 14) Ancillary Provider Agreement with RGGGS Inc.
  - 15) Ancillary Provider Agreement with Travelworld US Inc.
  - 16) Ancillary Provider Agreement with Uromed Inc.
  - 17) Open Access Provider Agreement with Arther Medical Group
  - 18) Open Access Provider Agreement with Gurpal Phaguda MD
  - 19) Open Access Provider Agreement with Mark Ou MD.
  - 20) Open Access Provider Agreement with Rancho Cucamonga Perpetual Help Medical Corporation
  - 21) Skilled Nursing Facility Provider Agreement with Chino Valley Rehabilitation Center LLC
  - 22) Skilled Nursing Facility Provider Agreement with Cloverleaf Enterprises Inc
  - 23) Participating Provider Agreement with Desert Mountain Counseling Center
  - 24) Participating Provider Agreement with Francis A Essien MD
  - 25) Participating Provider Agreement with Leopoldo Valdivia DO
  - 26) Participating Provider Agreement with Palm Imaging Institute.
  - 27) Participating Provider Agreement with Peter Leport MD Inc
  - 28) Participating Provider Agreement with Rakesh K Grover
  - 29) Participating Provider Agreement with Ramona Specialists Inc
  - 30) Participating Provider Agreement with Serena Enke PhD.

**POLICY AGENDA AND STATUS REPORT ON AGENCY OPERATIONS:**

ADMINISTRATION (Bradley P. Gilbert, M.D.)

20. Monthly Membership Report
21. 2017 Second Quarter Review of the IEHP Compliance Program
22. Approve the Closure of the Provider Capital Fund and transfer of remaining Funds to the Network Expansion Fund Program

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FINANCE DEPARTMENT (Keenan Freeman)

23. Monthly Financial Report

INFORMATION TECHNOLOGY DEPARTMENT (Michael Deering)

24. Approve the Renewal of the Customer Service Agreement and Increase Spending Authority with Xpedite System, LLC (A Subsidiary of Easylink Services International Corporation)

MARKETING DEPARTMENT (Susan Arcidiacono)

25. Ratify And Approve the Service Level Agreement with KP Printing

MEDICAL SERVICES DEPARTMENT (Jennifer N. Sayles, M.D., MPH)

26. Delegation of Authority to Approve a Professional Services Agreement with Hanna Interpreting Services LLC
27. Inland Empire Health Plan Housing Initiatives Update

VII. MAIN OBJECTIVES FOR THE NEXT 90 DAYS AND SUMMARY COMMENTS (Bradley P. Gilbert, M.D.)

28. Main Objectives and Summary Comments

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VIII. IEHP HEALTH ACCESS

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**CONSENT**

ADMINISTRATION (Bradley P. Gilbert, M.D.)

29. Ratify and Approve the Duals Demonstration Three-Way Contract with the Centers for Medicare and Medicaid Services, the California Department of Health Care Services and IEHP Health Access

PROVIDER NETWORK DEPARTMENT (Kurt Hubler)

30. Ratify and Approve the Transportation Agreement with American Logistics Company, LLC
31. Approve the Twentieth Amendment to the Capitated IPA Agreement with AlphaCare Medical Group, Inc
32. Ratify and Approve the Twenty-First Amendment to the Hospital Capitated Agreement with Arrowhead Regional Medical Center
33. Ratify and Approve the Third Amendment to the Health Plan-Provider Agreement with Bear Valley Community Healthcare District
34. Ratify and Approve the Sixth Amendment to the Hospital Per Diem Agreement for Behavioral Health Services with Canyon Ridge Hospital, Inc.
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36. Ratify and Approve the Seventeenth Amendment to the Participating Provider Agreement with CEP America California
37. Ratify and Approve the Fourth Amendment to the Hospital Capitated Agreement with Desert Valley Hospital
38. Ratify and Approve the First Amendment to the Capitated Provider Agreement with Dignity Health Medical Foundation, dba Dignity Health Physician Network-Inland Empire, A Service of Dignity Health Medical Foundation
39. Ratify And Approve the Seventeenth Amendment to the Capitated IPA Agreement with LaSalle Medical Associates
40. Ratify and Approve the Seventh Amendment to the Health Plan-Provider Agreement with San Bernardino Mountains Community Hospital District
41. Approval of the Following Evergreen Contracts:
  - 1) Ancillary Provider Agreement with Care Connexus Inc.
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IX. COMMENTS FROM THE PUBLIC ON MATTERS NOT ON THE AGENDA

X. ADJOURNMENT

The next meeting of the IEHP Governing Board will be held on October 10, 2017 at the San Bernardino County Government Center.